

September 22, 2005

VIA ELECTRONIC FILING

Marlene H. Dortch, Secretary
Federal Communications Commission
The Portals
445 12th Street, S.W.
Washington, D.C. 20554

Re: **Subscriber Acknowledgement Report (September 22, 2005)**
Cypress Communications, Inc.; WC Docket No. 05-196

Dear Ms. Dortch:

Cypress Communications, Inc. ("Cypress"), through its undersigned counsel and in response to the Commission's Public Notice issued by the Enforcement Bureau ("Bureau") on August 26, 2005 ("Public Notice"), submits this Subscriber Acknowledgement Report ("Report") to advise the Commission of the status of Cypress' efforts to comply with Commission Rule 9.5(e). Cypress previously filed a Subscriber Acknowledgement Report on September 1, 2005 in response to the Bureau's August 26, 2005 Public Notice ("September 1 Report").

As requested in the Public Notice, Cypress responds to the following questions set out in the Public Notice:

- 1) **A detailed explanation regarding current compliance with the notice and warning sticker requirements *if* the provider did not notify and issue warning stickers or labels to 100% of its subscribers by the July 29, 2005 deadline. Providers expected to update this information include those that were in the process of providing notice and/or stickers to their subscribers, but had not completed the process by July 29, 2005.**

As previously described in response to Question 4 of Cypress' August 10 Report, Cypress sent advisories and warning labels to all of its subscribers.

- 2) **A quantification of the percentage of the provider's subscribers that have submitted affirmative acknowledgements as of the date of the September 1 and September 22 reports, and an estimation of the percentage of subscribers from whom the provider does not expect to receive an acknowledgement by September 28, 2005.**

As of September 21, 2005, Cypress has obtained affirmative acknowledgement from approximately 98% of its subscriber base. Cypress cannot predict with certainty what its final response rate will be, but is working hard to acquire affirmative acknowledgement from 100% of its customers by September 28, 2005.

3) A detailed description of any and all actions the provider plans to take towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory.

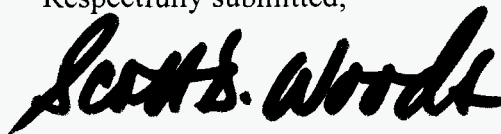
As previously described in response to Question 5 of Cypress' August 10 Report, Cypress is continuing to contact all of its subscribers in an effort to obtain affirmative acknowledgement. Cypress continues to send out e-mails and facsimiles to subscribers who have not yet submitted an affirmative acknowledgement. The field staff has been in direct contact with those customers who have yet to respond via telephone or face-to-face visits while installing the stickers.

For those customers that do not provide affirmative acknowledgement, Cypress awaits direction from the Commission as to how it should handle those customers that do not provide affirmative acknowledgement. However, Cypress is reluctant to disconnect those customers that do not respond as the Company believes that, in the event of an emergency, it is better for customers to have some sort of communications capability rather than none.

4) A detailed description of any and all plans to use a "soft" or "warm" disconnect (or similar) procedure for subscribers that fail to provide an affirmative acknowledgement by September 28, 2005.

Cypress is committed to obtaining the requisite affirmative acknowledgement from the remaining 2% of its VoIP customers. At this time, Cypress is devoting its resources to obtaining the affirmative acknowledgement from its remaining customers rather than developing a "soft" or "warm" disconnect procedure for the extremely few customers that have not yet provided affirmative acknowledgement.

Respectfully submitted,


A handwritten signature in black ink that reads "Scott D. Woods". The signature is written in a cursive, flowing style.

Russell M. Blau
Scott D. Woods

Counsel for Cypress Communications, Inc.

cc: Byron McCoy (FCC)
Kathy Berthot (FCC)
Janice Myles (FCC)
Best Copy and Printing, Inc.

I, Deena K. Snipes, state that I am Executive Director – Legal/Business Affairs, of Cypress Communications, Inc.; that I am authorized to submit the forgoing *Subscriber Acknowledgement Report* (“*Report*”) on behalf of Cypress Communications, Inc. that the *Report* was prepared under my direction and supervision; and I declare under penalty of perjury that the *Report* is true and correct to the best of my knowledge, information, and belief.


Name: Deena K. Snipes
Title: Executive Director – Legal/Business Affairs
Cypress Communications, Inc.